



REFUND POLICY

Scope

This policy details when a refund of a fee paid will be considered by Runaway Bay JRLFC. The application fees payable cover the cost associated with processing and administering the application. Fees will only be refunded in exceptional circumstances.

Application

Applicable to any person or organisation seeking a refund of their fee paid under the Runaway Bay JRLFC fee structure.

Applying for a refund

Any requests for refunds must be made in writing to Runaway Bay JRLFC, clearly outlining the reason for the refund request. Requests for refunds will be considered on their merit on a case by case basis.

Registration application fees

Runaway Bay JRLFC will consider all applications for refunds of registration fees, and will generally:

- Not refund a participant's registration fee for a change of mind.
- May refund a fee where the applicant has applied for an incorrect category of registration. A partial fee refund may apply in these instances (for example, refund of the difference between the two registration classes).
- Runaway Bay JRLFC may elect to withhold an administration charge from the refund amount.
- Runaway Bay JRLFC will withhold the cost of items issued at time of registration, such as but not limited to, clothing and apparel.
- If, in the event of unforeseen or unusual lengthy disruptions to the regular season, should the participant choose not to participate in a revised competition, registration fees can be carried over as a full credit to the following year. * Note there may be uniform costs should new uniforms be required.

David Waite

President

Runaway Bay Junior Rugby League Club